

INFORMATION SHEET
JUDY WATER ASSOCIATION
PO BOX 781 MOUNT STERLING KY 40353
859-498-4809 OR 1-800-808-2173
Fax # 859-432-8800
www.judywater.com
OFFICE HOURS
8:00-3:00 M—F

EMERGENCY NUMBERS 859-398-3947 859-398-1009 859-398-8880

We are pleased to have you as a water user and want to take this opportunity to welcome you as a customer of the JUDY WATER ASSOCIATION. This “Information Sheet” has been prepared for your benefit. We trust you will find it helpful and keep it handy in case you need to contact us.

The waterworks system of the JUDY WATER ASSOCIATION is a corporation organized as a non-profit non-stock corporation under the provisions of Chapter 273 of the Kentucky Revised Statutes, and operates under the jurisdiction of the Public Service Commission of Kentucky. The Association has on file with the P.S.C. an approved set of rules and regulations as well as the tariff of rates for water service. A copy of current rates may be obtained at any time by contacting and requesting from the Association’s Office. JUDY WATER ASSOCIATION is located in four counties: Montgomery, Clark, Bourbon and Bath with 180 miles of water line.

Current rates for water service were authorized by the P.S.C. in Case No. 2024-00296 are as follows:

First 1,000 gallons	\$16.64 (Minimum Bill)
Next 4,000 gallons	11.38 per 1,000 gallons
Next 5,000 gallons	10.32 per 1,000 gallons
Over 10,000 gallons	9.24 per 1,000 gallons

(Note: Rates do not include 3% School Utility Tax)

A \$16.77 surcharge will be added to the bills of customers on the Bourbon County Waterline Extension. Therefore, the minimum bill for these customers will be \$33.41 ($16.64 + 16.77 = \33.41) **(Note: Rates do not include 3% School Utility Tax)**

Meters will be read as close to the 19th of each month as possible. You should receive your bill near the 25th of each month and you will have until the 10th to pay. After the 10th of the month a penalty of 10% is added to your bill. The date of reading, the monthly beginning and ending meter readings and the gallons used will be shown on your water bill as well as the charge for such consumption. Any bills that are not paid on or before the due date will be deemed delinquent. Notices will be mailed out and payment should be by the 20th of the month or service may be discontinued.

Water bills may be paid at the Association’s Office in Mount Sterling during regular office hours, and may also be mailed to the above address. We accept Electronic Checks or Credit

Cards by phone or online for your convenience. Bank Drafts are available and taken out on the 8th of every month. The Association's office phone number and address will also be shown on each bill. All routine and emergency phone calls should be directed to the Office (498-4809) during the above stated office hours. A 24-hour depository is located on the side of the building for your convenience in paying bills. **Please do not put cash in the Depository.** The Association cannot be responsible for cash in the Depository. Cash can be accepted only inside the Business Office during business hours.

Emergency calls (e.g., line breaks, major leaks, out of service, pressure loss, etc.) during non-office hours should be reported to any of the above listed Emergency Numbers.

You may have noticed what you would call fire hydrants at different locations somewhere in your area. They are, in fact, flush Hydrants placed at strategic points and line ends throughout the system. They were not designed for, nor do they qualify for certified fire protection. Any unauthorized use or tampering with there hydrants if prohibited and should be reported to the Association.

A sign on their vehicle will identify association operation, maintenance, and meter reading personnel.

Routine information and questions should be directed to the Association's Office. If you have a problem that cannot be resolved you are welcome to appear before the Association's Board of Directors at any regular meeting at 6:30 P.M. on the first Monday evening of each month. These meetings are open to the public, but make sure you are on the agenda. It is suggested you contact the Association's Office prior to such meeting.

This institution is an equal opportunity provider and employer